OmniSolve
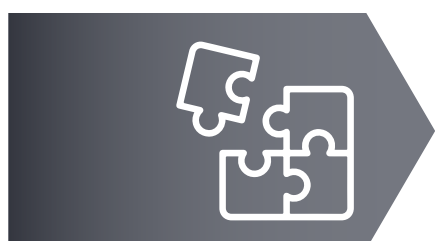**Provider of Integrated Enterprise Solutions**

IRIS-BAT APPLICATION

INDUSTRY: Federal Government
SERVICE: Application Modernization

CHALLENGE

Our client, a federal agency that manages real estate for customers who are other federal agencies, was using a historical application to manage and strategically plan the workflow of priorities and projects across their customer's portfolio of buildings. The legacy application had challenges:

- Based on proprietary application
- Not flexible for making improvements
- Costly annual licence fees
- Siloed from other enterprise applications
- A security risk, sitting outside the agency firewall

Agency leadership challenged Omnisolve to come up with a comparable custom solution that would meet business needs within a limited budget in less than a year.

KEY PERFORMANCE METRICS
20% Cost Savings | 84% Satisfaction | 95% 3 Yr ROI

SOLUTION

Omnisolve used extensive business and application experience to identify business needs, leverage modular design with iterative prototyping, and build quality controls and cost management across all project phases. Omnisolve leveraged a structured joint application development process throughout the project to truly partner with our clients to achieve success. Rapid application development and rapid prototyping were also used to continually reinforce requirements and ensure "no surprises" throughout the entire project life cycle.

In less than 11 months OmniSolve delivered an application that cost a fraction of the previous system and set a new high for customer satisfaction at 84%. The application was able to fully integrate with other agency applications to streamline business and save users time.

BENEFITS

- Standardized execution across the testing lifecycle which increased team throughput
- By reducing the testing time the agency saves both time and money.
- Improved time-to-market for services and higher quality delivery across GSA.
- Scalable and flexible solution that can grow and transform with demand
- Reusable automation test suites that can be tested across multiple browsers and operating systems.
- Improved testing reports creating greater transparency across the team

TECHNOLOGIES & METHODOLOGIES

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